

### Sites covered by this Policy Statement

This Privacy Statement applies to all Lansard Bros Roofing (2006) Ltd. owned websites and domains, and our wholly owned subsidiaries

### Links to non Lansard Bros Roofing (2006) Ltd. websites

Lansard Bros Roofing websites may provide links to third-party websites for your convenience and information. If you access those links, you will leave Lansard Bros Roofing website. Lansard Bros Roofing does not control those sites or their privacy practices, which may differ from Lansard Bros Roofing. We do not endorse or make any representations about third-party websites. The personal data you choose to give to unrelated third parties is not covered by the Lansard Bros Roofing (2006) Ltd. Privacy Statement. We encourage you to review the privacy policy of any company before submitting your personal information. Some third-party companies may choose to share their personal data with Lansard Bros Roofing; that sharing is governed by that third-party company's privacy policy.

### Types of information we collect

**Personal information** is information that is associated with your name or personal identity. Lansard Bros Roofing uses personal information to understand better your needs and interests and to provide you with better service. Once you choose to provide us with personal information, you can be assured it will be used only to support your customer relationship with Lansard Bros Roofing. We take the trust you place in us seriously. Lansard Bros Roofing will not sell, rent or lease your personal information to others.

On Lansard Bros Roofing website, you can order products or services, request information, subscribe to marketing or support materials, register yourself or your products, or apply for a job at Lansard Bros Roofing. The types of personal information you provide to us on these pages may include name, address, phone number, e-mail address, billing and transaction information, credit card information, contact preferences, educational and employment background, and job interest data.

**Non-personal information** is data about usage and service operation that is not associated with a specific personal identity. Lansard Bros Roofing collects and analyzes non-personal information to evaluate how visitors use the Lansard Bros Roofing website.

Non-personal data we collect may include the pages visited on the Lansard Bros Roofing websites, unique URLs<sup>1</sup> visited within our website, browser type and IP address. Most non-personal data is collected via cookies or other analysis technologies.

### Children's Privacy

Lansard Bros Roofing (2006) Ltd. is committed to protecting the privacy needs of children and we encourage parents and guardians to take an active role in their children's online activities and interests. Lansard Bros Roofing does not knowingly collect information from children under the age of 13 and does not target its websites to children under 13.

### How we use your information

Lansard Bros Roofing uses your personal information to provide you with services and to help us better understand your needs and interests. Specifically, we use your information to help you complete a transaction or order, to communicate with you, to provide service and support, to

update you on services and benefits, to personalize promotional offers and to personalize our website. You may, at any point, contact us to request an opt-on on future communication. Credit card information is used only for payment processing and fraud prevention. This information is not used for any other purpose by our financial services providers or Lansard Bros Roofing and will not be kept longer than necessary for providing the services, unless you ask us to retain your credit card information for future purchases.

Personal data collected online may also be combined with information you provide us through other sources such as product registration, call centers or public events such as trade shows or seminars.

Personal data given to Lansard Bros Roofing may be transferred across state, provincial and/or country borders for the purposes of data consolidation, storage and simplified customer information management.

Non-personal data is aggregated for reporting about Lansard Bros Roofing website usability, performance and effectiveness. It is used to improve the customer experience, usability and site content.

### **Who we share your information with**

Lansard Bros Roofing will not sell, rent or lease your personal information to others. Lansard Bros Roofing will not share your personal information with third parties except in responding to your requests for products or services. Your permission will be requested when you submit your information. Lansard Bros Roofing shares customer information across Lansard Bros Roofing-owned business entities and companies working on our behalf, but only as required to meet your product or service requirements.

Lansard Bros Roofing (2006) Ltd. occasionally may contract with third-party service providers and suppliers to deliver complete products, services and customer solutions. Suppliers and service providers are required to keep confidential the information received on behalf of Lansard Bros Roofing and may not use it for any purpose other than to carry out the services they are performing for Lansard Bros Roofing. These service providers may change or we may contract with additional service providers to better accommodate our customers. Lansard Bros Roofing will not share personal information with any other third parties without your permission, unless required by law enforcement action, subpoena, or local law.

Lansard Bros Roofing or its related entities could merge with or be acquired by another business entity or some or all of their respective assets could be acquired. If such a combination or acquisition occurs, Lansard Bros Roofing will make every reasonable effort to notify you in the event we share with the merging or acquiring entity some or all of your personal information to continue serving you.

### **Your Choices**

Lansard Bros Roofing (2006) Ltd. gives you the choice of receiving a variety of information that complements our products and services. You can subscribe to receive certain product- and service-specific information and Lansard Bros Roofing-wide marketing communications. Lansard Bros Roofing -wide communications may include new product information or special offers. We give you a choice regarding delivery of Lansard Bros Roofing-wide communications by postal mail, e-mail and telephone. You can make or change your choices at the data collection point. We will make every effort to honour your preferences. This option does not apply to communications for the purpose of administering order completion, contracts, support, product safety warnings or driver updates.

## **Your information and third-party companies**

Certain Lansard Bros Roofing (2006) Ltd. services are linked with those from unrelated third-party companies, some which offer you the option to share with both Lansard Bros Roofing (2006) Ltd. and the third party personal data you provide. We will not share your personal information with those third-party companies unless you make that choice.

## **Access to and accuracy of your information**

Lansard Bros Roofing (2006) Ltd. strives to keep your personal information accurate. We have implemented technology, management processes and policies to maintain customer data accuracy. We will provide you with access to your information, including making reasonable effort to provide you with online access and the opportunity to change your information. Certain areas of Lansard Bros Roofing website may limit access to specific individuals through the use of passwords.

## **Keeping your information secure**

Lansard Bros Roofing is committed to protecting the information you provide us. To prevent unauthorized access or disclosure, to maintain data accuracy, and to ensure the appropriate use of the information, Lansard Bros Roofing has in place appropriate physical and managerial procedures to safeguard the information we collect. Credit card numbers are used only for processing payment and are not used for other purposes. As part of real-time payment processing, Lansard Bros Roofing (2006) Ltd. subscribes to a fraud management service. This service gives you and Lansard Bros Roofing (2006) Ltd. an extra level of security to guard against credit card fraud to protect your financial data.

## **Contacting us**

We value your opinions. If you have comments or questions about our privacy policy, please send them to:

Lansard Bros Roofing (2006) Ltd.  
Box 48 Grp 582 RR5  
50 Don Valley Parkway  
Winnipeg MB, R2C 2Z2  
[info@lansard.ca](mailto:info@lansard.ca)

This privacy statement applies to Canada